



Case Study: AT&T/DISA/Joint Hawaii Information Transfer Systems JHITS

ARServices, Limited provides program management and operational support services as a subcontractor to AT&T under the Defense Information Systems Agency's (DISA) Joint Hawaii Information Transfer System (JHITS) contract. JHITS is a component of DISA Next Generation and is a telecommunication services procurement contract. JHITS is part of the Global Information Grid (GIG), Defense Information Systems Network (DISN) and Defense Switched Network (DSN) and will fully support new and revised security and homeland defense requirements. JHITS will provide enhanced information transfer capabilities to the Department of Defense (DOD) and certain other authorized users in the state of Hawaii, defined to be the eight primary islands. JHITS will provide a full range of Global Information Grid (GIG) compliant, end-to-end Defense Switched Network (DSN) voice, video, data and Defense Information Services Network (DISN) transmission services for both the backbone as well as for the infrastructure of the base, post, camp and station in Hawaii. The DISN is an integrated network, centrally managed and configured, to provide telecommunications services for all DOD activities. This information transfer service is designed to provide dedicated point-to-point and switched voice, data, imagery, and video teleconference (VTC) services in support of national defense decision support requirements. JHITS is the replacement program for the Hawaii Information Transfer System (HITS), a 10-Year contract that ARS provided comparable support from its inception in 1997 and the JHITS Award in 2007.

ARS provides fully compliant, technical, quality assurance, safety, logistics, and other program management support services in accordance with AT&T requirements and task areas. Specifically, ARS is predominantly responsible for the following task areas within the JHITS Program: Integrated Logistics Support Plan, Reliability, Maintainability and Availability Program, Quality Assurance Program, Safety Program, Program Management Support, and Training Program. ARS also supports JHITS' Preliminary and Final Design Reviews.